

## Report on Feedback Analysed and Action Taken 2022-2023

## **Faculty of Commerce & Management**

Department	Stakeholder	Feedback Received		Action Taken
Commerce	Student	<ul> <li>Include role of banker in banking</li> </ul>		finance for non-finance executives, role of banker authorized dealer is added
	Teacher	• Include Geometric mean and Harmonic mean in statistics		oposed business statistics is modified by adding e suggested topic
	Alumni	<ul> <li>Include integrated accounting</li> </ul>	•	ggestion is being added to the accounting for siness combination
	Employer	<ul><li>Include Shark Tank as teaching pedagogy</li></ul>		oposed entrepreneurial skill course has included it pedagogy
Professional	Student	<ul> <li>Suitability of syllabus for both slow and</li> </ul>	■ Stu	udent seminar and peer teaching methods have
Accounting & Finance		fast learners	bee	en implemented.
		• Availability of standard textbooks for	■ Dej	epartment Library was initiated to help the students
		the coverage of the syllabus	to i	issue the course specific text books.
	Teacher		<ul> <li>Ex<sub>1</sub></li> </ul>	pert lectures from industrial experts were
		<ul> <li>Job readiness capability of syllabus</li> </ul>	org	ganized.
		• Value content of the syllabus in making	■ Va	llue Added Courses were introduced on
		the students good citizens	Pro	ofessional
		<ul> <li>Interdisciplinary courses to be</li> </ul>	<ul> <li>Op</li> </ul>	en Elective courses were introduced which has
		introduced	-	ovided a great opportunity for the students for
			inte	erdisciplinary choices
	Alumni	• The passed out students were well	<ul><li>Ind</li></ul>	dividual research projects have been included in
		impressed with the developments in the	the	e curriculum and students were given opportunity
		college in recent years.	to	practically gain knowledge about the company

Department	Stakeholder	Feedback Received	Action Taken
	Employee	<ul> <li>Few suggestions offered by them were to introduce Entrepreneurial Development Programmes.</li> <li>They have also insited upon providing opportunity for more of internship programmes and filed visits.</li> <li>They have suggested to include more skill development activities are required</li> </ul>	<ul> <li>and submit their research projects based on their hands-on experience.</li> <li>Field visit was organized to offer them practical exposure.</li> <li>Skill development lectures were introduce to provide them practical exposure on the subjects.</li> </ul>
	Employer	<ul> <li>Employers have praised about the communication skills, technical knowledge and other skill sets of the students.</li> <li>They have also highly appreciated about their ability to take up extra responsibility and work as a team.</li> <li>They have suggested to invest more on soft skill programmes and leadership related assignments and tasks.</li> <li>Most of them have pointed out that the curriculum fosters team spirit mentality among the students.</li> <li>Balance between theory and practical aspects of the Course</li> </ul>	<ul> <li>Courses on entrepreneurship, advertising skills and tally were introduced.</li> <li>More of case-based examples have been offered in the class to get practical orientation of the course.</li> <li>New programme was introduced (International Business and Finance) to adopt new methods and technology.</li> </ul>
Commerce PG	Student	<ul> <li>Suggestions were given to include more topics which Leads to employability</li> </ul>	<ul> <li>New Courses Introduced in M.Com</li> <li>Teaching Pedagogical Skills</li> <li>Audit and Assurance</li> <li>Financial Modelling using E Views</li> <li>Quantitative Techniques for Business Decisions</li> <li>Entrepreneurship and Start up management</li> <li>International Banking</li> <li>International Financial system</li> <li>Advanced Taxation</li> </ul>

Department	Stakeholder	Feedback Received	Action Taken
			<ul><li>Derivatives Management</li><li>10.Wealth Management</li></ul>
	Teacher	Suggestions were given by the teachers to include some recent topics in MCom subjects and introduce some new subjects	New courses Introduced In M.Com FA
	Alumni	<ul> <li>Suggestion were given to introduce more Tax oriented Courses</li> </ul>	
	Employer	<ul> <li>Suggestions were given by the employers to introduce the courses which more practically applicable in corporate.</li> </ul>	
Management	Student	<ul> <li>Students provided suggestion to increase the opportunities of industry visit, social activities, internship and field visit.</li> <li>2. Suggestion to improvise the skill development activities conducted focusing on industry perspective and arranging Guest lecture from industry experts related to specialization.</li> </ul>	involve in various social activities like Flagship program Akshara – Educate and Empower organized by the Department and also student visited the industry and got exposure about various activities takes place in the industry.

Department	Stakeholder	Feedback Received	Action Taken
			activities for each courses to help the students in improving their employability skills.
	Teacher	<ul> <li>Teachers gave suggestions to modify the curriculum based on emerging trends in the business environment.</li> <li>2. Teachers suggested to guide the students to enrich their knowledge in bringing Research paper publication with specific to elective courses.</li> </ul>	<ul> <li>Few Skill development courses like Self-Branding and Corporate Etiquette has been conducted in this academic year.</li> <li>2. Students were guided to undergo Research work during their final semester and they presented and published their research paper in the ISBN publication to improve their research skills and added value to their career.</li> </ul>
	Alumni	<ul> <li>Alumni's suggested to provide certificate courses or training courses especially in Business Analytics, Business Intelligence and Data Analytics.</li> </ul>	■ During this academic year, Department conducted Certificate Course on Power BI, IoT for BA Specialization students, Certificate Course on Data Analytics for BBA students and few more suggestions were taken and we have planned to provide more certificate courses in different areas in the upcoming academic year.
	Employer	<ul> <li>Industry expert's emphasized more on soft skill training based on present scenario of industry.</li> <li>Curriculum need to redefined as per industry needs especially for the specialization courses.</li> </ul>	<ul> <li>Based on the suggestion from Industry experts,         Department organized Soft Skill training program on         employability focusing on resume building,         corporate etiquette and interview skills.</li> <li>As per the suggestion of industry experts, courses         like Tourism and Hospitality, Aviation Management,         Knowledge Management, Digital Marketing and         Business Forecasting and Analytics were newly         included in different specialization courses in order         to match the present industry Scenario.</li> </ul>
School of Management	Student	Placement-oriented content and practical inputs can be added to elective courses.  Theories can be reduced and practical/hands-on learning contents can be increased in Statistical and Analytical courses.	Revision of the curriculum for the 2024 batch is in progress and will be introduced after the confirmation in the Curriculum Advisory meeting and Board of Studies approval.
		More interactive events and Programmes with	Events conducted in association with CII and BNI with experts from the industry in different domains for MBA Students.

Department	Stakeholder	Feedback Received	Action Taken
		industry experts can be conducted relating to the courses.  Modules with practical sessions on Stock trading can be included in Finance courses.	Hands-on Training Sessions on Stock Market have been offered to MBA students of Finance Streams in NSE Smart Simulated Market Trading Lab. Teachers also attended the training sessions.
	Teacher	Labour Laws and recent amendments can be added to Human resources and Law-related courses.  In all possible courses, IOT, AI, and technological-related content can be added.	Recent amendments are incorporated in Legal Aspects of Business and HR courses.
		Projects -real-time experience in Field Sales and Channel management and can be included in marketing courses.	Revision of the curriculum for the 2024 batch is in progress and will be introduced after the confirmation in the Curriculum Advisory meeting and Board of Studies approval.
		Contents in Supply Chain Management and Supply chain analytics courses can be modified according to current industry needs.	
	Alumni	Fintech-related courses/contents can be introduced. Power BI can be added to Analytics Courses. Sessions by Industry Experts can be handled for all possible courses.	A new MBA -Fintech Programme already has been introduced for the 2023 Batch.  Revision of the curriculum for the 2024 batch is in progress and with the suggestions of the Alumni will be incorporated after the confirmation in the Curriculum Advisory meeting and Board of Studies approval.
	Employer	Practical assessments can be more in elective courses like Marketing, HR, Finance, and Analytics. Real-time sales and field experience can be introduced in marketing courses.	Revision of the curriculum is done in elective courses and will be introduced for the next batch after the confirmation in the Curriculum Advisory meeting and Board of Studies approval.
Economics	Student	<ul> <li>Internships should be made valued, more than written assignments, practical assignments should be encouraged.</li> </ul>	Introduced internship opportunities in the revised curriculum for both MA Economics and BA Applied Economics Programmes
	Teacher	<ul> <li>More focus on skill-based courses on computers (Excel, R, SPSS etc.) than before, and importance to internships based on the student's area of interests</li> </ul>	<ul> <li>New courses proposed to be introduced in MA Economics</li> <li>Entrepreneurship-related topics</li> <li>Application-oriented topics in most of the courses</li> <li>R programming</li> <li>Advance Statistical Methods</li> </ul>

Department	Stakeholder	Feedback Received	Action Taken
			<ul><li>Advance Financial Economics topics</li><li>Advance research topics</li></ul>
	Alumni	<ul> <li>Suggestions were given to introduce more corporate-oriented Courses</li> </ul>	<ul> <li>R Programming</li> <li>Advance Statistical tools</li> <li>Tax-related topics also included in the macroeconomic syllabus</li> </ul>
	Employer	<ul> <li>Suggestions were given by the employers to introduce the courses which are more practically applicable in corporate.</li> <li>Students should be given more insight into different types of fields they can choose from after graduating.</li> </ul>	<ul> <li>R programming</li> <li>Advance Statistical Methods</li> <li>Advance Financial Economics topics</li> <li>Advance research topics</li> </ul>

Dr. Aloysius Edward J